

Accessibility Statement

Shinhan Bank America is committed to making its website usable by all people, including those with disabilities by meeting or exceeding the requirements of the Web Content Accessibility Guidelines 2.1 Level A/AA (WCAG 2.1 A/AA). We strive to make our site an equal experience for everyone.

We continue to monitor our site and make sure that all content provided is accessible to all visitors. In order to help us in this process, we have engaged [The Bureau of Internet Accessibility](#), an accessibility consulting company, to conduct a full accessibility audit consisting of both automated and manual testing of our website using BolA's A11Y[®] platform which provides us with specific recommendations that will assist us in ensuring that our Web presence is in conformance with the WCAG 2.1 A/AA.

Disclaimer

It is important to note that efforts to the website are ongoing as we work to implement the relevant improvements to meet WCAG 2.1 A/AA guidelines over time.

Accessibility Support

If you are having any issues relating to assistive technology, including screen readers, keyboard access, or other issues relating to the accessibility of our website, we want to help you achieve what you came to do. A live agent is standing by, ready to take your toll-free call and help resolve your issue together. Call **(855) 507-9267** to talk now.

If you prefer to provide feedback by email, please write to shbamerica@a11y.com and be sure to specify the webpage so we can look into making that page accessible for you. We greatly value your questions and comments.

Third Party Applications

While you are visiting our site, you will notice that we make use of third-party sites such as Google Maps to provide information about Shinhan Bank America. Though individuals may have challenges with access to this particular site, Shinhan Bank America does not control or remedy the way content is portrayed.